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30 April 2010

## **BUTE AND COWAL AREA COMMUNITY PLANNING GROUP - THURSDAY, 13 MAY 2010 QUEEN'S HALL, DUNOON - 1:30 PM.**

I enclose herewith items which were marked copy to follow on the Agenda for the above meeting.

Douglas Hendry  
Executive Director – Customer Services

### **SUPPLEMENTARY PACK**

- 4. REPORT ON BUTE & COWAL AREA COMMUNITY SEMINAR (Pages 1 - 4)**
- 5. BUTE & COWAL LOCAL AREA COMMUNITY PLANNING GROUP AREA COMMUNITY PLAN (Pages 5 - 18)**

Councillor Robert Macintyre  
Councillor Alister McAlister  
Councillor James McQueen  
Councillor Ron Simon  
Councillor Dick Walsh

Councillor Bruce Marshall  
Councillor Alex McNaughton  
Councillor Len Scoullar  
Councillor Isobel Strong

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**Argyll and Bute Community Planning Partnership****Bute and Cowal Area Community Planning Group, 13<sup>th</sup> May 2010**

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**“Forward Together” - Bute and Cowal Area Community Planning Group Consultation Event Saturday 6<sup>th</sup> March 2010.**

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**1. SUMMARY**

- 1.1** The Argyll and Bute Community Plan 2009 – 2013, includes the ambition to “increase community involvement in community planning processes – locally and on key topics.” Local Area Community Planning Groups have been established to bring Community Planning closer to local communities and encourage effective links between strategic policy and the planning of frontline services. Local Area Community Planning Groups are committed to running two consultation events per year.
- 1.2** This report outlines the first Bute and Cowal Local Area Community Planning Group community consultation event (Forward Together,) held in Dunoon Grammar School on Saturday 6<sup>th</sup> March 2010.

**2. RECOMMENDATIONS**

- 2.1** That the Local Community Planning Group note the feedback and success of the Bute and Cowal conference, and consider this format in relation to future events.

**3. BACKGROUND**

- 3.1** Representatives from Argyll Volunteer Action, Bute Step Up Project, Help Project and Cowal Youth Information Project were involved in a short life working group, led by Community Learning and Regeneration, convened to plan and prepare for the conference. It was agreed that the aims of the conference would be:-
- To encourage community engagement and extend the involvement of local communities in the Local Area Community Planning Group.
  - To consult with and obtain the views of community representatives on the proposed Local Area Community Planning Group priorities. Feedback from the event will be used to influence the development of the Local Area Community Planning Group plan.

- 3.2** The focus of the consultation day was the four priority themes identified by the Bute and Cowal Area Planning Group – **Town Centre Development, Transport, Community Safety and Health and Well Being**. The conference was carefully structured to provide an opportunity for local community representative and community groups to have their say on the issues. Each participant took part on a workshop on each of the 4 themes – 32 workshops were held on the day.
- 3.3** 103 people attended the conference with approximately 70% of participants representing community and voluntary organisations or individual community reps. Twenty nine different voluntary organisations were represented including five community councils. Pupils from Dunoon Grammar school and Rothesay Academy also participated.
- 3.4** The morning session was chaired by Steven Waddell a fifth year pupil at Dunoon Grammar School. The first of two speakers was Stewart Shaw (head teacher Dunoon Grammar School,) who welcomed everyone to the school and talked briefly about “DGS@theheart” an initiative the school is developing to increase its profile and involvement in the community.
- 3.5** Andrew Campbell (SNH) gave the keynote speech which covered the background to Community Planning in Argyll and Bute, the role of the Local Area Community Planning Groups, examples of community planning in action and the need to be realistic given the challenges and constraints partners face. All the speakers successfully pitched their inputs at the right level, which helped get the conference off to a good start.
- 3.6** Having only two, fairly brief, speakers was deliberate as the working group felt strongly that the day should be participative with attendees involved in discussion and debate rather than listening passively to speakers. It was also a conscious decision not to have an Argyll and Bute Council representative as keynote speaker as it was important to illustrate that this was a Community Planning exercise and not an Argyll and Bute Council conference.
- 3.7** Each participant took part in four workshops examining the four priority themes from the Area Plan. Each workshop had a facilitator and a topic “expert” to inform discussion and assist the facilitator. Participants were asked to highlight and prioritise issues/proposals/thoughts under the four priority themes. The feedback from the workshops was then used as the basis for an electronic voting exercise held with the whole group in the afternoon.

### 3.8 Summary of the electronic voting exercise results:-

#### ***Priorities for Town Centre Development.***

Lack of town centre facilities	34%
Fabric of town centre	20%
Local markets and produce	15%

#### ***Priorities for Transport***

Integrated Transport Routes	26%
Condition of roads	23%
Ferry Transport	21%

#### ***Priorities for Community Safety***

Anti-social Behaviour	30%
Road Safety	18%
Substance Misuse	17%

#### ***Priorities for Health and Well Being***

Older People Services	23%
Ambulance Service	22%
Children and Young People	22%

Each of these headings can be further divided into geographical areas for closer analysis and comparisons. There is also a substantial amount of detailed workshop information which is currently being collated and analysed.

3.9 The participant's evaluation was very positive with 96% being either very satisfied or quite satisfied with the day.

3.10 Funding to support the conference was accessed through Working and Learning Together (WALT) and was key to tackling barriers to participation such as transport, childcare etc.

## 4. CONCLUSION

4.1 The conference represents a positive first step in developing an ongoing dialogue with local community representatives and organisations. The model developed for the conference in Bute and Cowal proved to be effective in engaging and involving a significant number of community representatives and organisations.

4.2 The information and feedback from the conference will be taken to the next meeting of the Bute and Cowal Area Planning Group and will be used to influence the development of the Area Community Plan and local service delivery.

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**Argyll and Bute Community Planning Partnership****Bute and Cowal Area Community Planning Group****13 May 2010**

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**Bute and Cowal Local Area Community Plan**

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**1. SUMMARY**

The 12 January meeting of the Bute and Cowal Area Community Planning Group (LACPG) agreed a draft area community plan. This plan was used as supporting information to the Community Event held on Saturday 6 March in Dunoon.

Sixty-six community participants took part in a series of workshops at the community event with electronic voting to prioritise key issues for Bute and Cowal. Representatives of partner organisations, including members of the LACPG, were observers at the event – they did not participate in the voting.

The summary analysis of the event is appended and this has been used to modify the area plan (which is also presented for approval). The analysis also includes detail of how the area plan has been changed in response to the community event feedback.

**2. RECOMMENDATION**

That the Bute and Cowal Local Area Community Planning Group:

1. Note the analysis of the outputs from the Community Consultation Event on Saturday 6 March 2010 and the changes made to the draft area community plan as a result
2. Adopt the revised area community plan
3. Consider the adoption of a “To do list” to manage issues and actions that do not require detailed planning

**3. BACKGROUND**

The Bute and Cowal LACPG agreed four high level outcomes for the area community plan. Partners contributed actions and successes measures to the plan where they were significant and required partnership working for delivery. High level actions delivered solely by one partner were not included.

The LACPG has regular meetings with representatives of partner organisations, the third sector and Council round the table. The scope for direct community input to these meetings is limited, so each LACPG has two community events per year where a broad range of people and groups are invited to discuss issues and potential solutions (in addition to the networking that is an invaluable feature of these events). Participants discuss issues in workshops and vote using an electronic voting system similar to that used on TV shows such as “Who wants to be a millionaire”.

The electronic voting enabled direct feedback to the participants on the day. The feedback used a weighted scoring system where first, second and third choices were scored 3:2:1 and percentage results calculated on the overall weighted scores.

The Dunoon Community event took place on Saturday 6 March with the day and timing chosen to enable easier community participation. Partner organisations provided facilitators and the content was structured around the four local outcomes already agreed by the LACPG.

The four outcomes were translated into simple headings to help the community engagement process.

Local Plan outcome	Heading used at the community event
Towns and Villages which are Centres of Economic Activity and have Strong Community Identity	Town centre development
Transport Infrastructure and Services that are Good Quality, Well Co-ordinated and Support Easy Access to Services	Transport
People Feel Strong, Safe and Secure in their Community	Community safety
People Feel Healthier and have Access to Services Appropriate to their Needs	Health and wellbeing

#### 4. ANALYSIS

The analysis of the outputs from the community event focused on understanding the priorities expressed on the day and how these impacted on the draft LACPG area community plan.

Initial analysis explored the overall percentages calculated for outcome sub-topics generated during the workshops. Analysis showed that the weighted score was useful in highlighting priority, but that the mix of first, second and third choices was also important. The weighting did affect overall scores where there were significant differences in numbers of votes for first, second or third choice. The gap between topics was reduced where there was a strong preference for first choice (lowering the percentage) and strong preference for second and third choices (increasing the percentage).

For example town centres had 51% of the first choices but weighted score of 34% and local markets had a first choice of 3% with a weighted score of 15% (because third choices were 34%).

When considering the scores both the raw preference scores and the weighted percentage were taken into account. This analysis was used to identify topics that should feature in the area community plan and a comparison made to see whether the topic was already featured in the plan.

Comments made under each topic were also reviewed and notes included with the analysis. A summary of the analysis is appended with scores for each topic and a comment on how this has impacted on the plan.



The simplification of the outcomes to plain English headings was useful, but care needs to be taken when doing this as it is possible to lose the essence of the outcome. For example two of the outcomes make reference to “access to services” and this did not feature in the shortened headings. In this instance, judging by comments made, there does not seem to have been a significant impact (there are still comments about accessing services), but care needs to be taken when planning future events.

## **5. CHANGES TO THE AREA COMMUNITY PLAN**

The following changes were made to the area plan following the analysis:

- More detail included about town centre actions and CHORD in particular
- Items included for road condition and ferries (although success measures for ferries have not been finalised)
- Rationalisation of certain aspects, e.g. road safety and drugs/alcohol, where actions were combined because success measures were the same or similar. These topics are still essentially the same, but presented in a more compact form
- Simplification of certain topics – e.g. health services – because there clearly needs to be more dialogue to develop the detail. Actions are now focused on delivering additional detail by a particular time rather than more general statements about improved wellbeing
- Removal of some topics either because they were clearly undeliverable given the current financial climate or were not highlighted as priorities at the community event
- The capital investment table has been removed because there is insufficient information to produce meaningful content at this time. This should be considered for reinstatement in future years.

The community event was definitely worthwhile as a consultation exercise as the content of the plan has changed in response to the comments made and votes taken on the day.

## **6. OTHER ISSUES**

### **Risk**

The plan now includes links to some of the risks in the CPP Risk Register. The level of risk has not been assessed for these for Bute and Cowal. There may also be risks specific to Bute and Cowal that need to be developed and included in the plan. All these risks should come together to form the Bute and Cowal LACPG Risk Register.

### **Available data**

Success measures for some outcomes have been suggested because they are relevant and have available data – but are not necessarily the ideal choice. For some topics, e.g. transport, the best measures would relate to satisfaction or perceptions of the service. This type of data is not available and is unlikely to be so for the immediate future. Possible commissioning of future random satisfaction surveys could be considered to address a number

of these gaps across a range of topics and measures. The Citizens Panel cannot be used for these repeat surveys because the Panel is a standing group of people best used for successive surveys with differing content rather than surveys with a standard set of questions each time.

### **Communication**

There were a number of issues raised at the community event where partners are already taking action. More regular coordinated communication should be considered as an effective means to address these gaps and, for some measures, improve perceptions or allay public concerns.

### **Issues with 'simple' solutions**

The comments made at the community event could be broadly grouped under two headings: those that need more detailed planning and will require additional resources; and those that could be addressed relatively quickly using existing resources (or explained with more effective communication).

The LACPG may want to trial the equivalent of a "To do list" to pick up and be seen to respond to issues that can be addressed relatively quickly. In this way confidence in the LACPG as a forum and partners more generally can be improved. Items would be allocated for action with the expectation that they would be addressed within the space of one or two LACPG meetings.

## **7. NEXT STEPS**

The LACPG plan has been revised follow the community event and can now be adopted by the LACPG. The LACPG then needs to develop the performance scorecard and monitor progress on the different outcomes and actions in the plan. Some partners will need to develop some content further and come back to the LACPG with more detailed proposals for consideration.

**BRIAN BARKER**

**Policy and Strategy Manager, Argyll and Bute Council**

30 April 2010

### **For Further Information Contact:**

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## Bute and Cowal LACPG Plan – analysis of voting and outputs from 6 March consultation event

Outcome and sub-category	First choice	Second choice	Third choice	Weighted rank <sup>1</sup>	Commentary on ranking and scores	Is this a priority?	Things to consider arising from comments made by event participants	Impact on draft LACPG plan
<b>Town centre development</b>								
Town centre facilities	51%	20%	13%	34%	Top weighted rank and 51% had this as their first choice – very strong preference	Yes – clearly stands out from the others in this section	Comments focus on access to basic amenities – many of which could be addressed at low or no cost within existing resources. There are some more significant items that would need more detailed planning	Not well covered in the draft LACPG Plan before the event except for a mention of TCRF. Plan modified to include more detail on CHORD programme.  All three points around the town centre raise questions about coordination of activities in the main towns – including long term maintenance and promotion. Is this a possible topic for future partnership development perhaps with town centre businesses taking the lead?
Fabric of town centre	22%	37%	16%	26%	Strong preference in first, second and third choices	Yes – linked to facilities	Many issues relate to topics that should be addressed by the TCRF and CHORD	
Town identity	13%	11%	13%	12%	Consistent proportion in first, second and third choices	Yes – linked to facilities	Image and condition of the town links with fabric. Focus on Dunoon as a destination.	

<sup>1</sup> Weighted rank calculated using factor of 3x for first choice, 2x for second choice and 1x for third choice

Outcome and sub-category	First choice	Second choice	Third choice	Weighted rank <sup>1</sup>	Commentary on ranking and scores	Is this a priority?	Things to consider arising from comments made by event participants	Impact on draft LACPG plan
Local markets	3%	23%	34%	15%	Only 3% had this as first choice – lowest score. Weighted score raised because of second and third choices	Very low first choice score suggests that this should not be a LACPG plan priority		Not included in plan
Parking	6%	9%	23%	10%	Weak on first and second choices	Weak first and second choices suggest that this should not be a LACPG plan priority		Not included in plan
Non-response	5%	0%	2%	3%		n/a		
<b>Transport</b>								
Integrated transport	34%	21%	11%	26%	Top score for weighted and first choice percentages	Integration is clearly the top priority	As well as integration this also needs to cover actions to support those who are less able or less physically mobile.	Covered by the Transport Forums, but integration is not explicit. Additional communication necessary as the forums develop.  Draft plan text changed to clarify that there are two forums and measures added for usage of community transport and private services (excludes ferries).

Outcome and sub-category	First choice	Second choice	Third choice	Weighted rank <sup>1</sup>	Commentary on ranking and scores	Is this a priority?	Things to consider arising from comments made by event participants	Impact on draft LACPG plan
Condition of roads	22%	23%	26%	23%	Consistently scores on first, second and third choices	Yes	Many aspects could be addressed via the planned maintenance programme (including better communication about the programme itself)	No mention of road condition in the draft LACPG plan. Content now includes reference to roads with measures included for road condition
Ferry transport	23%	21%	17%	21%	Consistently scores on first, second and third choices	Yes	A number of comments relate to operation of ferries which suggests that the operators need to be more actively involved in the LACPG	Draft plan weak on ferries – not explicit but there is a link via Transport Forums. Line included in revised plan, but measures not finalised (specific measures and data collection need to be clarified – an issue that affects all LACPGs)
Cost	18%	17%	17%	18%	Consistently scores on first, second and third choices	Yes	Mix of comments as would be expected. There are some where better communication would make a difference (e.g. explaining why some things are the way they are – and plans to address them if applicable)	Topic will be covered by the Transport Forums. No need to include additional success measures in the revised Plan.
Barrier to employment	2%	12%	17%	8%	Very low on first choice – mainly picks up on third choice	Very low first choice score suggests that this should not be a LACPG plan priority		Not included in plan

Outcome and sub-category	First choice	Second choice	Third choice	Weighted rank <sup>1</sup>	Commentary on ranking and scores	Is this a priority?	Things to consider arising from comments made by event participants	Impact on draft LACPG plan
Environmental issue	2%	6%	14%	5%	Very low on first choice – mainly picks up on third choice	Very low first choice score suggests that this should not be a LACPG plan priority		Not included in plan
<b>Community safety</b>								
Anti-social behaviour	36%	29%	11%	30%	High score on first and second choices	Surprising that this has such a high score given the relatively low crime rate in Argyll and Bute.	Would be useful to link this with analysis of police data to see if this is a general problem, focused on particular areas (with broad publicity) or a matter of public perception. Resulting action will be different depending on this analysis	Action on Neighbourhood Watch in draft plan sufficient at this time. More detailed analysis and partnership planning could bring forward additional actions in future.
Road safety	20%	20%	13%	19%	Consistent scores on first and second choices	Yes	Some commentary about the need for road improvements, but main comments focus on speeding	Well covered in draft plan. Plan content rationalised, but actions and success measures remain the same.
Substance misuse	14%	15%	30%	17%	Similar scores on first and second choices. Very strong on third choice	Yes	Links made with crime. Alcohol highlighted as bigger issue than drugs	Well covered in draft plan. Plan content rationalised, but actions and success measures remain the same.

Outcome and sub-category	First choice	Second choice	Third choice	Weighted rank <sup>1</sup>	Commentary on ranking and scores	Is this a priority?	Things to consider arising from comments made by event participants	Impact on draft LACPG plan
Young people	20%	11%	17%	16%	Higher on first and third choices	Yes	Several comments focus on the fact that there's a perception issue – coupled with more comments that are more commonly made	Action relating to the Burgh Hall is very broad. Item still included, but Hall Committee will need to provide more specific measures – perhaps following more detailed dialogue with project partners  Music based diversionary project in draft plan removed because there is low likelihood that this will progress. Local staff are reviewing options. May feature in future if alternative approach and appropriate resources are identified.
Awareness of existing services	5%	15%	16%	10%	Low on first choice	Very low first choice score suggests that this should not be a LACPG plan priority		Not included in plan – should be covered by existing communications actions of partners.
Violence against women	6%	9%	13%	8%	Low on first choice	Very low first choice score suggests that this should not be a LACPG plan priority		Not included in plan

Outcome and sub-category	First choice	Second choice	Third choice	Weighted rank <sup>1</sup>	Commentary on ranking and scores	Is this a priority?	Things to consider arising from comments made by event participants	Impact on draft LACPG plan
<b>Health and wellbeing</b>								
Older people services	27%	20%	15%	23%	Good scores on first, second and third choices. First choice is first equal (27%)	Yes	Familiar range of issues raised	Removed draft plan item replicating the Bute Healthy Living Initiative as this is covered by work with the third sector to provide advice and support.
Children and young people	27%	17%	18%	22%	Good scores on first, second and third choices. First choice is first equal (27%)	Yes	Familiar topics – including link with community safety on diversionary activities to keep young people away from drink and drugs	Detail on health related actions and success measures is still weak and so content altered to allow more detail to be brought forward during the year so that the LACPG has sufficient information in advance of the budget process
Ambulance services	21%	26%	17%	22%	Good scores on first, second and third choices. Second choice is highest	Yes	More important for rural communities. Need better engagement of SAS	
Preventative schemes	11%	22%	32%	18%	Reasonable scores, but much stronger on third choice	Yes – but not as strong as first three	Recognition of benefits. Actions could generally be achieved through existing services	Cover by draft plan actions relating to play areas and subsidised access to leisure facilities
Mental health	11%	14%	12%	12%	Consistently scores on first, second and third choices	Yes – but not as strong as first three	Comments about difficulty of accessing appropriate services	Not included – but may be when partnership support for service redesign is clearer
Maternity services	3%	2%	7%	3%	Consistently scores on first, second and third choices	No		Not included in plan



Full Area Summary

Unique Ref No	Area outcome	Actions to achieve outcome	Success measures	Key dates	Lead partner	Lead officer	What is the source of this outcome?	Risks	Risk level
BC01	Towns and Villages which are Centres of Economic Activity and have Strong Community Identity	Joint initiatives to attract and retain working age population to the area	Overall population for the area (from Small Area Population Estimates (SAPe)) Percentage working age population (age 16-65 from SAPe)	Annual	ABC		Community plan, LACPG meeting and community consultation event	CPP-R08 Economic downturn - impact on regeneration projects CPP-R12 Low net inward migration of people of working age CPP-R13 Continued net out migration of young people CPP-R17 Reduced attractiveness of Argyll and Bute for investors	
		Encourage locals to shop locally through incentive schemes	tbc by lead partner	tbc by lead partner	Dunoon and Cowal Business Association	Nicola Debnam			
		Carry out Town Centre improvements	TCRF Action Plan delivered	Oct-10	ABC				
BC02	Transport Infrastructure and Services that are Good Quality, Well Co-ordinated and Support Easy Access to Services	CHORD process proceeds according to programme to identify opportunities to improve the fabric and facilities of Dunoon and Rothesay town centres	Dunoon Waterfront full business case complete Rothesay Pavilion full business case complete Rothesay TH1 full business case complete	tbc Feb-11 Apr-10	ABC ABC			CPP-R08 Economic downturn - impact on regeneration projects	
		Development of a Cowal Community Transport Forum (to complement the Bute Forum)	Passenger numbers on transport services provided by private operators (includes subsidised services)	Rolling year	ABC	Rowan Simpson	Community plan and community consultation event	CPP-R07 Lack of investment in transport infrastructure	
		Road maintenance and improvement	Passenger numbers on community transport services run by community organisations/ social enterprises (includes subsidised services) Road condition data for Bute and Cowal (proportion red, amber or green)	Rolling year	ABC				
		Improvement of ferry services	Method/measures to be confirmed for all LACPGs	Rolling year	ABC				
BC03	People Feel Strong, Safe and Secure in their Community	Targeted Home Fire Safety Visits based on referral from partners of vulnerable people	Growth in Number of identified High Priority clients based on referrals	Rolling year	SFR A & B Council		Community Safety Partnership, community consultation event	CPP-R04 Impact of geography on outcomes for individuals	
		Joint action to improve road safety comprising: Targeted locations where there is a history of speeding motorists, RTC resulting in serious and fatal injury.	Reduction in number of fatal and serious injuries resulting from RTCs	Rolling year	SP/SFR/ABC	CI Mosley/ D McCaughey/ M Ingram			
		Engineering solutions in locations with long term, persistent history of complaints about speeding	Reduction in number of RTCs	Rolling year	SP/SFR/ABC	CI Mosley/ D McCaughey/ M Ingram			
		Education and support to alter driver behaviour	Increased Detection for Speeding	Rolling year	SP/SFR/ABC	CI Mosley/ D McCaughey/ M Ingram			
		Cross-generational Experiential Learning Events with partners in order to provide comprehensive community safety information	Growth in number of Experiential Events supported	Rolling year	SFR A & B Council	D McCaughey/ S Macleod			
			Growth in number of attendees at events	Rolling year					
			Increased geographical footprint of events	Rolling year					

		Develop neighbourhood watch schemes	Number of new schemes implemented	Rolling year	ABC SP	CI Mosley		
		Fully embrace the Community Policing Model and Public Reassurance Strategy, putting officers in place at the right locations at the right time to offer public reassurance and reduce disorder.	Measured through the public consultation questionnaire, reduced fear of crime and confidence in the police.	Rolling year				
		Provision of a Youth Café within the Burgh Hall.	Facility Provided and Operational	tdc by lead partner	Burgh Hall Committee, CLANN, Church of Scotland, SP		Community consultation event	
		Development of Anticipatory Care Plans	Top 1% of vulnerable persons have plans in place	Rolling year	NHS	V Smith		
		Joint action targeting drug supply comprising Intelligence gathering	Detections for drug supply	Rolling year	SP	CI Mosley	Argyll and Bute Alcohol and Drugs Partnership	CPP-R06 Increase in drugs misuse
		Work with housing associations to evict people supplying drugs	Number of successful eviction orders	Rolling year	SP	CI Mosley		
		Shop-a-Dealer initiative in partnership with the community and local schools						
		Effective Therapeutic Interventions applied at early stage	tdc by lead partner	tdc by lead partner	CADF			
		Joint action on alcohol comprising: Target areas of public drinking within the boundary of the bye law and enforce available legislation	Number of persons detected for public drinking (short term =increase, medium term = reduction)	Rolling year	SP	CI Mosley		
		Target premises suspected to be selling alcohol to young people	Number of detections for selling alcohol to young people	Rolling year	SP	CI Mosley		
		Target individuals acting as agents to purchase alcohol for young people	Number of persons detected for acting as agents	Rolling year	SP	CI Mosley		
		Work in partnership through the Pub Watch Scheme encouraging information exchange about individuals known to cause disorder in premises	Number of exclusions from licensed premises	Rolling year	SP	CI Mosley		
BC04	People Feel Healthier and have Access to Services Appropriate to their Needs	Widening access to support and advice which is provided by the third sector .	Detailed plan and business case outlining development of this area of work	Nov-10	NHS	V Smith		CPP-R04 Impact of geography on outcomes for individuals CPP-R14 Demographic changes impacting on service demand and resources CPP-R15 Changing Government policy impacting on service demand CPP-R18 Delay to redesign of services for older people and impact on delayed discharges CPP-R19 Delay to redesign of mental health services CPP-R20 Delay to modernisation of NHS services
		Development of Play Area Partnerships	Number of active play area partnerships in place	Rolling year	ABC	Alison McIlroy		
		Subsidised access to Leisure Facilities for Vulnerable Persons	Number of subsidised uses taking place	Rolling year	ABC / NHS	V Smith / J Anderson		

## Bute and Cowal LACPG Area Community Plan

Community Engagement						
Unique Ref No	Community Engagement Outcomes	Actions to achieve outcome	Success measures	Key Dates	Lead	Risks
	Extend Community Planning Structures	Ensure effective links with groups and networks locally			Community Development Officer	
	Increase involvement of communities	Collaborative working with agencies such as British Red Cross			Community Development Officer	
	Build capacity	Community consultation events "Forward Together"		twice per year	Community Development Officer	
		Further involvement of Retained and Volunteer crews to deliver and support SFR objectives			SF&R	
	Sharing skills and resources	Extend partnership activity with Third Sector to support their activities.			All	

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